

# **GENERAL SUPPLIER'S INFORMATION CONCERNING QUALITY ASSURANCE**

**Headquarter:**

**Avery Dennison Materials Group Europe  
Willem Einthovenstraat 11,  
2342 BH, Oegstgeest  
The Netherlands**

**NAME AND TITLE OF PERSON BEING RESPONSIBLE FOR QUALITY:**

**Jean-Pierre Pierret  
Customer Excellence Director MG-E (Materials Group Europe)**

- 1. AD major plants are accredited according to DIN EN ISO 9001:2008.**
- 2. Number and date of certificates can be provided on request**
- 3. The MG-E Quality Manager reports directly to the Director of Operations & Supply Chain MG-E.**
- 4. AD plants have a Quality Assurance Manual.**
- 5. AD plants operate with a formal quality system.**
- 6. The system is audited by trained auditors and the results are recorded.**
- 7. AD has a system for recording, checking, and acknowledging orders.**
- 8. AD order documents show clearly specification requirements of customers.**
- 9. All production departments are in possession of procedure descriptions and written instructions.**
- 10. All products can be identified at all stages of production.**
- 11. All non-conforming products are clearly identified as such and are being stored separately without any risk of mixing up with conforming products.**
- 12. All instruments being used for measuring conformity to specifications are checked and calibrated at regular, specified intervals.**
- 13. AD keeps records of raw material inspection, in process inspection, nonconforming product disposal, calibration checks, and final product inspection.**

- 14. Final products are adequately identified to ensure traceability to AD production and QC records.**
- 15. AD has a Supplier's Assessment System.**
- 16. AD suppliers are selected from an Approved Suppliers List.**
- 17. Raw materials quality trends are monitored.**
- 18. Inspections are carried out during manufacturing process.**
- 19. AD effects statistical evaluations of product capabilities.**
- 20. AD operates systems to ensure compliance with all applicable elements of legislation regarding indirect/direct food contact as detailed on our product data sheets.**
- 21. AD operates within the principles of EC Commission Regulation No 2023/2006 on good manufacturing practices for materials and articles intended to come into contact with food. Document is available on request.**



**Jean-Pierre Pierret**  
**Senior Quality Manager MG-E**  
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**Warranty**

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